

# Glendale / ParadeStore.com Return Form

Current Date

Dear Valued Customer,

We Thank you for your purchase and hope that you are pleased with the item/s you selected. However, if you decide that you must return an item, please do the following:

1.) **Notify us immediately upon receipt of order and call for return authorization at 1-800-653-5515.**

2.) Fill out form below and enclose it in the box with your item/s that you are returning. \*Merchandise may be returned in original packaging in "as shipped" condition with prior authorization and within 30 days of receipt. Remember to keep a copy of your invoice and mailing receipt for your records.

\*Please note: We cannot accept returns of two-color cords; rifles; personalized or specially-sized items; opened videos, DVDs, and audio cassettes; medals with inserts; custom orders; or used or altered merchandise.

3.) For your protection, return the merchandise, pre-paid and insured, by the carrier of your choice.

Please note: Original shipping charges are not refundable nor can they be credited. We will pay return and/or replacement shipping charges only if shipment was Glendale's error.

## Instructions for Returns:

Complete the form below and choose one reason code for each item being returned.

First Name:  Last Name:

School/Organization:

Address:

City:  State:  Zip Code:

Original Order #:  Invoice#:  Email address:

Please list returned item 1:  Quantity Returned:  Reason for return:  Please Note: You can choose more than one reason code by holding down the Control-Key (Ctrl) and clicking within the "Reason for return" list box on the left.

Please list returned item 2:  Quantity Returned:  Reason for return:  Please Note: You can choose more than one reason code by holding down the Control-Key (Ctrl) and clicking within the "Reason for return" list box on the left.

Please list returned item 3:  Quantity Returned:  Reason for return:  Please Note: You can choose more than one reason code by holding down the Control-Key (Ctrl) and clicking within the "Reason for return" list box on the left.

Please list returned item 4:

Quantity Returned:

Reason for return:

Please Note: You can choose more than one reason code by holding down the Control-Key (Ctrl) and clicking within the "Reason for return" list box on the left.

Please list returned item 1:

Quantity Returned:

Reason for return:

Please Note: You can choose more than one reason code by holding down the Control-Key (Ctrl) and clicking within the "Reason for return" list box on the left.

Return for:

\*If the items are being exchanged please provide item numbers and quantities for exchange. If there are additional charges due to replacement items, these will be added to the total.

If applicable, I authorize payment of additional merchandise and shipping charges to send me replacements:

For a fee up to:

Please Charge My Credit Card:

Expiration Date:

\*\*\* [AR accounts will be billed with your signed permission.] \*\*\*

\*Customer Signature:

\* Please note: By typing your name above in the customer signature box, you are acknowledging that the above information on this form is valid to the best of your knowledge.